

TILES OF EZRA X the tile depot

100% Handmade Moroccan Zellige

Please note: It is important that the purchaser understands and appreciates the characteristics of the Moroccan Tile as outlined below, prior to purchase.

Authentic Zellige tiles are 100% handcrafted in Morocco using centuries old techniques. There will be noticeable variations in thickness, shade and size, which are inherent characteristics, along with surface imperfections and irregularities such as chips, tiny cracks, pen marks and warping which add to the rustic, organic nature. These are not considered defects...this is normal, and the absolute beauty of Zellige.

Samples and showroom displays are to be considered indicative only. Every Zellige tile is unique and variation between shipments is to be expected.

INTERNAL WALL APPLICATION

THE TILE DEPOT recommends the use of handmade Zellige tiles for use on interior walls.

WET APPLICATIONS

If proceeding with wet area installation such as a shower, the surface must be prepared with a certified waterproof membrane as per AS/NZ4858. Unglazed tiles, or any exposed biscuit on glazed tiles, will require sealing once installed, to prevent water absorption (please refer to 'SEALING OF TILES'). Please ensure the grout is sealed. Submerged water applications such as fountains and pools are at the discretion of the client.

FLOOR APPLICATION

If installing unglazed clay on the floor, the TILE DEPOT recommends on light traffic residential areas only. Please be aware, this is an organic, handmade product and will change with wear over time. THE TILE DEPOT does not recommend using glazed tiles as they may chip with impact damage and scratch with the likes of a stone caught on the sole of a shoe. Do not drag furniture or other heavy items across the floor. Unglazed tiles (Zellige & Bejmat Clay) will require regular sealing. Zellige tiles are not to be used on commercial floors.

EXTERNAL USAGE

THE TILE DEPOT does not recommend installing these tiles outside. Due to the porosity of the biscuit, they are susceptible to frost damage and freeze thaw.

INSTALLATION GUIDELINES:

Please note: this is offered as a guide and does not replace advice of a qualified industry professional.

- Tiles must be blended from all boxes prior to installing to allow for lippage, tonal, sizing and thickness variation.
- Dust and residue should be removed from tiles and intended substrate prior to installation.
- To reduce dust, wet tiles prior to cutting.
- Traditionally, Zellige tiles are butt jointed or tight set. They can also be laid with grout joints. Whether to butt join or lay with grout is at the discretion of the client.
- Use a fine grout to fill the gaps when butt jointed.
- Lipping of tiles is normal and cannot be avoided.

THE TILE DEPOT takes no responsibility for damages caused to these tiles due to improper and faulty installation methods. This includes but is not limited to the following:

- Unlevelled substrate causing the tiles to crack due to movement.
- Unsealed substrate, causing moisture from beneath the tiles to reach the clay biscuit of the tile.
- Incorrect use of sealant type.
- Incorrect usage of glue type.

SEALING OF TILES

Unglazed tiles and exposed biscuit will require sealing. THE TILE DEPOT recommends LITHOFIN MN STAIN STOP for sealing. Before use of any sealant always read the product directions and carry-out a test on unglazed pieces or in an inconspicuous area to determine desired effect and ease of application. Unglazed tiles should be retreated/re-sealed as per product specifications.

GLUING OF TILES

THE TILE DEPOT recommends SIKA PROMAXSET PLUS as a preferred installation adhesive. Prepare substrate/surface and dust off tiles in order for adhesive to bond.

CLEANING/MAINTENANCE

Please use an appropriate pH-neutral natural stone cleaner for regular maintenance, such as Lithofin MN Easy Care. For more intense cleaning we recommend a mild alkaline cleaner such as the Lithofin MN Power-Clean. Both products are safe to use on this surface and won't have any detrimental effect on the impregnating sealer.

Do not use any harsh abrasive chemicals, bleach or scrub with rough materials on TILES OF EZRA products, as over time these may affect the natural colour pigments of the tiles surface. Before use of any cleaner, always read the product directions and carry-out a test clean on some unlaidd pieces or in an inconspicuous area to determine desired effect and ease of application.

Contact us

If you have any questions or worries regarding your order, please feel free to email us at info@tiledepot.co.nz or visit us at www.tiledepot.co.nz

